



## SITHFAB021 Provide responsible service of alcohol

Mode of Delivery		Classroom Based	
Duration		6 hours face to face	
	Fee for Service	Tuition Fees	\$ 100
	Materials/Resources/Student Services & Amenities	No Cost	
	Administration Fees	No Cost	
Location(s)	<ul style="list-style-type: none"> <li>• 5B/195 Somerton Road, Coolaroo, 3048</li> <li>•</li> </ul>		

### Overview

This unit describes the performance outcomes, skills and knowledge required to responsibly sell or serve alcohol.

Responsible practices must be undertaken wherever alcohol is sold or served, including where alcohol samples are served during on-site product tastings. This unit, therefore, applies to any workplace where alcohol is sold or served, including all types of hospitality venues, packaged liquor outlets and wineries, breweries and distilleries.

The unit applies to all levels of sales personnel involved in the sale, service and promotional service of alcohol in licensed premises. Those selling or serving alcohol may include food and beverage attendants; packaged liquor sales persons selling in person, over the phone or online; winery, brewery and distillery cellar door staff; and supplier sales representatives. The unit also applies to security staff who monitor customer behaviour and to the licensee who is ultimately responsible for responsible service of alcohol (RSA) management.

### Assessment Methods

A wide variety of assessments methods will be employed to assess student competence in each unit. These include but are not limited to:

- project/Assignment
- Written Test



## Entry Requirements

There are no entry requirements to this qualification stated in the training package, however, Select Security Training Academy has developed its own entry requirements:

1. Applicants 18 years and above with no formal qualifications who can be assessed for skills that would qualify to undertake this training, and,
2. Must complete literacy and numeracy test and the pre-training review.
3. Participants **must provide one form of photo I.D.** (e.g. passport, Australian driver's licence, proof of age card, student card).

## Completion of the unit of competency:

Upon successful completion of this unit, you will receive a nationally recognized statement of attainment *SITHFAB021 Provide responsible service of alcohol* issued by Select Security Training Academy. You will also receive a certificate from The Victorian Commission for Gambling and Liquor Regulation (VCGLR). This will require a refresher training every 3 years to remain current.

Select Security Training Academy is a Registered Training Organisation (Provider Number: 40873) registered with the Australian Skills and Qualifications Authority (ASQA).

## Licensing

Certification requirements differ across states and territories. In some cases all people involved in the sale, service and promotional service of alcohol in licensed premises must be certified in this unit. This can include the licensee and security staff. The Victorian Commission for Gambling and Liquor Regulation (VCGLR) is the independent statutory authority that regulates Victoria's gambling and liquor industries.

## Qualification Availability

Select Security Training Academy has regular monthly intakes for each of its qualifications and courses of study. Please contact us for confirmation of the commencement date for the next available intake.

## Payment terms and conditions including deposits and refunds

Prepaid fees (tuition fees and materials fees) must be made to Select Security Training Academy upon enrolment and prior to commencement of training. Select Security Training Academy reserves the right to withdraw your enrolment if payments are not made by the due date.

Full Refund (100% of the Pre-Paid Fees) will be provided if:

- Student withdrawal prior to agreed commencement date. Withdrawal notified in writing and received by Select Security Training Academy prior to qualification/course /unit of study commencement date.
- Qualification/Course/unit of study withdrawn by Select Security Training Academy or Select Security Training Academy is unable to provide the qualification/course/unit of study for which the original enrolment and payment has been made.

No Refunds of the Pre-Paid Fees will be provided if:

- The student failed to commence training after enrolling in the qualification of course,
- Student withdraws from the qualification/course/unit of study after the commencement date.

Note:

- For students attending classes, a course is deemed to have commenced as soon as an induction has been completed. This will usually be on the first day of class but may also occur prior to attending a class.
- Students may have extenuating circumstances that prevent them from attending scheduled qualification/course/unit of study dates that may include but are not limited to illness, family or personal matters, or other reasons that are out of the ordinary. Where evidence can be successfully provided to support the student's circumstances, fees may either be transferred to the next available qualification/course/unit of study where applicable, or a refund of fees will be issued.
- Select Security Training Academy does not collect more than \$1500 in prepaid fees from learners at any time.

***Please refer to the Select Security Training Academy's Student Handbook for further details about the college, main staff, enrolment process and the relevant policies and procedures. The Student Handbook is available at any of the above specified RTO locations and is given to student at enrolment or upon request.***