## **CPP20218**

## **Certificate II in Security Operations**

## **Qualification Overview**

This qualification reflects the role of a security officer, responsible for maintaining safety and security by patrolling, protecting or guarding property while unarmed, and screening entry, monitoring behaviour and removing persons from premises.

This qualification is intended to align with the following occupational licencing outcomes:

- security officer unarmed guard
- security officer crowd controller.

Occupational titles could include:

- security officer
- unarmed guard
- crowd controller

It provides a pathway to further learning and work in various security roles and settings including, but not limited to:

- armed guarding
- cash-in-transit
- close protection
- control room operations
- guard dog handling

Security officers may work alone or work in a team environment under general supervision, operating with limited autonomy and judgement to complete routine but variable tasks, with some accountability and responsibility for their own outputs, work and learning.

Select Security Training Academy Pty Ltd (SSTA) is a Registered Training Organisation (provider number: 40873) registered with the Australian Skills and Qualifications Authority (ASQA).



Upon successful completion of this qualification, you will receive a nationally recognised qualification CPP20218 Certificate II in Security Operations issued by Select Security Training Academy.

All qualifications and certificates issued by Select Security Training Academy adhere to the RTO Standards and comply with the Australian Qualification Framework (AQF) issuance and pathways policies.







## **Duration**

Total duration: 135 hours face-to-face tuition.

- Full-time (day class): 18 days of 8 hours duration

- Part-time (night class): 34 evenings of 4 hours duration

## **Delivery Mode**

Classroom based face-to-face.

### Location

5B/195 Somerton Road, Coolaroo, Victoria, 3048

#### **Fees**

### \$1,000

Includes tuition fees and all required course materials.

Fees must be paid upon enrolment and prior to commencement of training. Refunds will be provided if you withdraw prior to the agreed commencement date or if the course is withdrawn by SSTA for any reason. Refer to the SSTA Student Handbook for further details.

## **Entry Requirements**

There are no formal entry requirements for this qualification, however you must be 18 years of age or older and have basic literacy and numeracy skills, including:

- Reading and writing
- Oral communication
- Numeracy and mathematics

Applicants will be assessed for suitability prior to training. Any applicants with identified learning barriers will be referred to appropriate support services, if required.

## **Recognition of Prior Learning**

All individual students are offered the opportunity to apply for Recognition of Prior Learning (RPL). Please see the SSTA Student Handbook or contact us directly to discuss your previous experience or to apply for RPL.

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## **Assessment**

The following assessment methods will be used to assess student competence in each unit:

- Written knowledge tests including a series of multiple-choice and short-answer questions
- Case scenarios comprising written responses to open-ended questions
- Practical demonstrations performing the role of a security officer in a simulated environment

## **Credit Transfer**

Students may receive credit for completed units of competency (unless licensing or regulatory requirements prevent this) where these are evidenced by:

- AQF certification documentation issued by any other RTO or AQF authorised issuing organisation, or
- authenticated VET transcripts issued by the Registrar.

Credit Transfers will be granted upon receipt of sufficient evidence to support the application and prior to the commencement of training.

## **Licensing & Regulatory Requirements**

Licensing, legislative, regulatory or certification requirements apply to this qualification.

Victoria Police's Licensing and Regulation Division (LRD) regulates the private security industry and is responsible for:

- Issuing private security licences and registration
- Renewal of private security licences and registration
- Monitoring private security licence holders
- · Approval of training
- Accreditation of training organisations.

You must be the holder of a private security individual licence to perform any of the following activities.

- Investigator
- Bodyguard
- Crowd controller
- · Security guard (including sub-activities)
- Private security trainer

If you are applying for a private security individual operator licence, you must have successfully completed the approved training requirement for all activities that you wish to be licensed for, within 12 months of the receipt of application.

# To achieve this qualification, competency must be demonstrated in the following 14 units of competency:

UNITS OF COMPETENCY	
CODE	TITLE
CPPSEC2101	Apply effective communication skills to maintain security
CPPSEC2102	Apply legal and procedural requirements to work effectively within a security team
CPPSEC2103	Apply WHS, emergency response and evacuation procedures to maintain security
CPPSEC2104	Apply risk assessment to select and carry out response to security risk situations
CPPSEC2105	Provide quality services to a range of security clients
CPPSEC2106	Protect self and others using basic defensive techniques
CPPSEC2107	Patrol premises to monitor property and maintain security
CPPSEC2108	Screen people, personal effects and items to maintain security
CPPSEC2109	Monitor and control access and exit of persons and vehicles from premises
CPPSEC2110	Monitor and control individual and crowd behaviour to maintain security
CPPSEC2111	Apply security procedures to manage intoxicated persons
CPPSEC2112	Apply security procedures to remove persons from premises
CPPSEC2113	Escort and protect persons and valuables
HLTAID011	Provide First Aid

### Terms and Conditions

Victorian Licence No: 999-624-80S

This brochure must be read in conjunction with the SSTA Student Handbook, available from <a href="https://www.ssta.edu.au">www.ssta.edu.au</a>

Please refer to the Student Handbook and Enrolment Form for the terms and conditions of enrolment, including: Enrolment and Selection; Training Guarantee; Course Fees, Payments and Refunds; Recognition of Prior Learning or Credit Transfer.